

DimoMaint



For more information
on DIMO Maint maintenance solutions
contact us on

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or
visit our website

www.dimomaint.com



Feel free to contact DIMO Maint or our network of premier distributors
for a presentation of DIMO Maint maintenance solutions.

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THE 6TH SENSE OF
MAINTENANCE

DimoMaint
—  —



CLEAR VISION, RIGHT ACTION ...



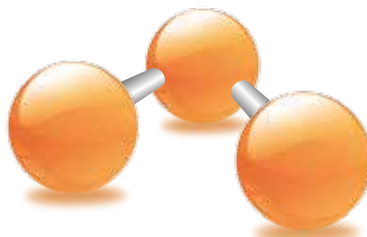
Maintenance solutions that grow with you

From small structures to multinational groups: all software packages of the DIMO Maint range are designed for a specific requirement, a given parameter, while enabling **unrestricted possibilities for development**.



Microstructures

Ultra-operational within a local perimeter, they often search for a **simple trade-oriented solution, within the scope of an initial acquisition**, while offering a **rapid return on investment**.



Multi-site structure

Subject to significant constraints, they require **functional richness, ease of implementation and ease of use** for optimal acceptance by users.



Groups

National or international groups, they select **economic solutions with a standard deployment model** for their subsidiaries.

EASY AND SCALABLE CMMS ...

Mixed client/server & web portal solutions



Highly economical & very complete

Micro Maint has been designed for companies wishing to rapidly computerize their maintenance activity and focus on simple and essential functionalities.

- Simplified management of the tree structure and equipment inventory
- Management (web / intranet) of service requests
- Simplified works order management
- Simplified preventive work management
- Simplified management of spare parts and consumables
- Management charts and analyses



Flexibility & Simplicity

Mini Maint, designed for enhanced and simple use, offers the perfect balance between Price and Performance.

- Management of the tree structure and equipment inventory
- Maintenance contract management
- Management (web / intranet) of service requests
- Works order management
- Preventive work management
- Management of spare parts and consumables
- Order and budget management
- Graphic planning of interventions
- Management charts and analyses

**And a choice of advanced optional modules
(see Maxi Maint boxed item)**

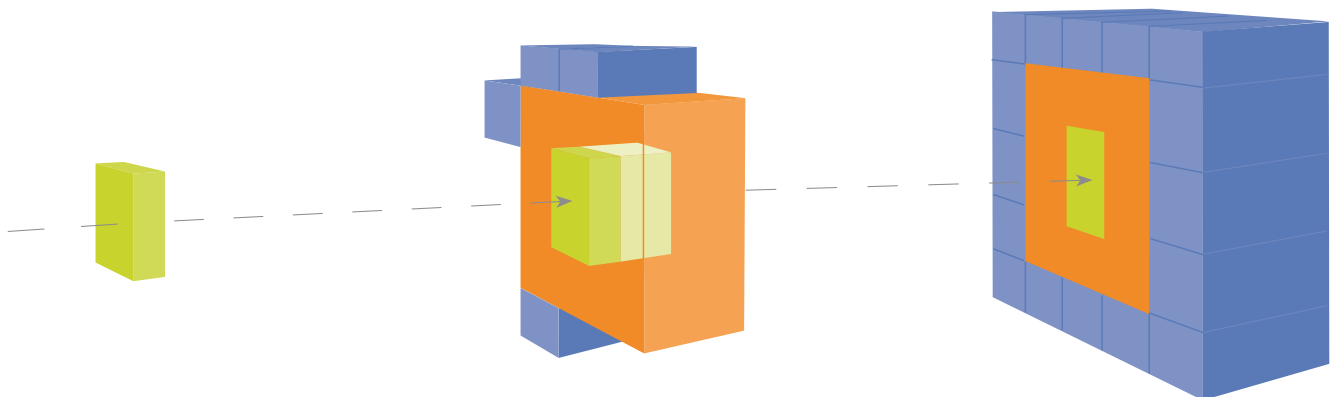


Performance & Customization

Designed for the most demanding operations, Maxi Maint is Mini Maint in its maximal version, integrating all the advanced optional modules.

- Management of inspections and grouped WOs
- Priority preventive work management
- Machine tool and reference number management
- Lot management
- Warehouse manager module
- Multi-store management
- Buyer module
- Sales management
- Advanced data access management (sites - groups - entities)
- Interface Supervision - Centralized technical management - Technical construction management
- Import and export action scheduling and data export to Excel

All Mini Maint functionalities are included as standard



A SENSE OF ADAPTATION

Solutions that adapt to you and not vice versa!

... CUTTING - EDGE TECHNOLOGY

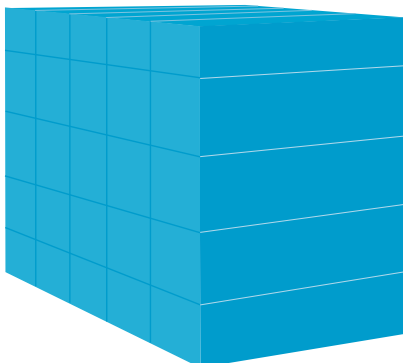
Full web solutions



Web Power & Ergonomics

Axel Maint 100% WEB has been designed to satisfy the needs of organizations broken down into several remote geographic locations.

- Management of the tree structure and installed equipment with graphic browsing
- Service request management with creation wizard
- Work order management with configurable process
- Preventive maintenance management (systematic and conditional)
- Project management with PERT type scheduling and MS Project interface
- Maintenance personnel's timetable management
- Maintenance personnel's workload schedule
- Graphic scheduling of interventions by drag&drop
- Machine tool and reference number management
- Multi-store purchasing and spare part stock management
- Subcontracting contract management
- Advanced configuration (sites - groups - entities)
- Import / export to Excel module
- Technical and financial analyses and management charts



Productivity & Customer service

The 100% WEB maintenance service was designed to meet the needs of manufacturers and service companies wanting to improve productivity in the follow-up of their service contracts.

CUSTOMER SERVICE

- Management of clients and their equipment inventory
- Contract management
- Planned maintenance
- Workshop repair
- On-site maintenance

COMMERCIAL MANAGEMENT:

- Management of quotes
- Invoices (works, contracts)
- Delivery slips
- Follow-up of settlements
- Management of multi-warehouse stocks
- Management of purchases
- Supplier invoice control

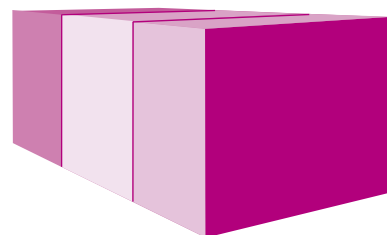
HOTLINE

- Management of incoming calls

FILE IMPORT AND EXPORT

OPTIONS

- Customer portal
- Nomad Services



A SENSE OF ECONOMY

You can find something more complicated, but it's more expensive!



D I M O M A I N T M A K E S M A I N T E N A N C E E A S I E R

DIMO Maint has published maintenance management software **for the past 20 years** and is now positioned as a **leader in France and major international player**. Constantly responsive to our clients, DIMO Maint satisfies them by implementing the most efficient technical solutions and guaranteeing reactive, high quality service.

A team of sector specialists

Our team of sector specialists contributes its experience and expertise to guarantee the success of your projects. Our staff are there to listen, analyze your needs and advise you in the accomplishment of your projects.

RESEARCH & DEVELOPMENT of scalable and innovative solutions.

SUPPORT & QUALITY: the only solution certified ISO/IEC N° 25052 2008 and compliant FDA CFR 21 Part 11.

CONSULTING CMMS: bespoke support.

Key figures

2,000 customers present in **65** countries. Small and medium sized business, key accounts, public sector

550 international projects

20 years' experience

1 complete range of maintenance solutions available in 11 languages

An international network of strategic partners

In order to reinforce the quality of its services and be as close as possible to its clients (advice, sales, training, etc.), DIMO Maint relies on a **network of more than 30 certified and competent resellers and integrators**. DIMO Maint provides maintenance management solutions to more than **2,000 customers all over the world**.

DIMO Maint also focuses its development on **applications partnerships with sector-based ERP publishers** (such as Sage for Sage ERP X3, Sage 100 solutions), **Supervision** (PcVue), **Planning & Scheduling** (Preactor Europe), **Mobility** (Nomadvance), **MES** (Osys), **Document Process Automation** (Readsoft), ...

A 100% subsidiary of the DIMO Gestion group

Established in 1995, the DIMO Gestion Group (5,750 clients) is a publisher, distributor and integrator of software solutions offering complementary functionalities to ERP. Determinedly anchored in a multi-specialist culture, the DIMO Gestion group has developed 7 areas of expertise to enrich its clients' information systems: Business Intelligence, CRM, Document Automation & Processing, Finance, Financial management and HR, CMMS, Travel & Expense Management.



A SENSE OF EFFICIENCY

When you want to save time, find tailored service!

2,000 REFERENCES IN ALL SECTORS



MANUFACTURING

- Aeronautics
- Food beverage
- Automotive
- Wood
- Chemicals
- Printing
- Mechanics
- Metallurgy
- Oil & Gas
- Pharmaceuticals
- Plastics
- Textiles...

“The highly professional response capacity of the whole Dimo Maint team allowed rapid and efficient implementation I recommend the Mini Maint application to all plants seeking a first approach to CMMS and wanting to improve their in-house processes.”

*Production engineering manager
Sanofi Aventis Spain*



REAL ESTATE & THE ENVIRONMENT

- Administrative buildings
- Offices
- Military barracks
- Shopping malls
- Cultural centers
- Waste collection
- Hotels
- Restaurants
- Theme parks
- Service stations
- Wastewater treatment centers

“After consultation of all the market's different players, the project team chose Micro Maint owing to its possibility of moving upscale and low acquisition cost.”

*Retail Engineering and Maintenance Manager
TOTAL Africa Middle East*



HEALTHCARE

- Major hospitals
- Local hospitals
- Retirement homes
- Private clinics
- Physiotherapy centers
- Psychiatric centers
- Radiology centers
- Medium and long-stay care centers
- Reconversion and work therapy centers

“Users easily browse through the graphic system and using the system is almost child's play.”

*Biomedical engineer
Clinique du Val d'Ouest*



TRANSPORTATION

- Airports
- Highways
- Laundries
- Civil engineering machinery
- Port logistics
- Car parks
- Ski lifts
- Road transport
- Sea transport
- Tunnels
- Self-service bicycles
- Canals
- Road, rail and waterway networks

“Wherever they are located, technicians have information on each piece of equipment and access to knowledge of breakdowns already encountered by others It is a joint memory. Dynamic Equipment Maintenance.”

*Manager (SMED)
Autoroutes and Tunnel du Mont Blanc*



CUSTOMER SERVICE

- Aeronautics
- Office automation
- Power/signal circuits
- Kitchens
- Lifting equipment
- Construction equipment
- Thermal engineering
- Super/hyper market sector
- Machine tools
- Medical equipment
- Multitechnical services
- Safety
- Telephony

“Providing true cross-functional solutions, the DIMO Maint application has allowed us to optimise the commercial management and profitability of the service provided by its 8 operations centres while saving time and increasing productivity.”

*Head of the maintenance and after-sales service department
Aube Water Board (SDDEA)*